

## **Patricia Athena Cancellation/Refund Policy & Credit Card Security and Safety Information**

### **For Sacred Journeys:**

A portion of your deposit and total trip cost may be refundable if you need to cancel. Considerable administrative work occurs when you register for one of our journeys, including land based travel bookings, accommodation, and communication & planning within our company. The amount of your refund will be based on the date we receive notice of your cancellation.

**If cancelled more than 120 days prior to the departure date, 90% of the deposit and total trip cost per person will be refunded.** Cancellations subsequent to this require additional administrative fees, which are outlined in our Cancellation/Refund Policy. A summary of all cancellation fees are as follows:

- Cancellation more than 120 days prior to the departure date, 90% of the deposit and total trip cost per person will be refunded
- Cancellation within 120 to 91 days prior to departure date, 80% of the deposit and total trip cost per person will be refunded
- Cancellation within 90 to 66 days prior to departure date, 70% of the deposit and total trip cost per person will be refunded
- Cancellation within 65 to 31 days prior to departure date, 50% of the deposit and total trip cost per person will be refunded
- Cancellation within 30 days or less prior to departure date, no refund of the deposit and total trip cost per person

### **For Events & Sessions:**

Held within Australia, if you need to cancel up to 48 hours before the event or session, we offer a full refund. If you cancel within 48 hours of the workshop start time the fee will not be refunded; however, you may use it to transfer to another one of our events or sessions.

Held outside of Australia, if you need to cancel up to 7 days before the event or session, we offer a full refund. If you cancel within 7 days of the event or session start time, the fee will not be refunded; however, you may use it to transfer to another one of our events or sessions.

This policy for Events and Sessions does not apply to any of our Sacred Journeys.

*Please notify us immediately if you need to cancel an event, session or journey by emailing Patricia Athena directly at [email](mailto:patricia@patriciaathena.com).*

### **Credit Card Security and Safety**

Patricia Athena uses Eventbrite and Paypal for online credit/debit card transactions. Both Eventbrite and Paypal outline on their websites a commitment to its customers, to protecting the credit card security of those who use their services. Further, Eventbrite, Paypal and Patricia Athena do not sell personal information to third parties.

It is noted that for Eventbrite and Paypal, all credit card information is encrypted with strong industry-standard cryptographic protocols.

Detailed credit card security and safety details can be viewed for Eventbrite [here](#), and for Paypal [here](#).